Guide to SNL Update

Quick Reference Guide
*Please see the following pages for the full installation manual

STEP 1: Login to the SolidWorks Customer Portal: https://customerportal.solidworks.com/

STEP 2: Download the SolidWorks Installation Manager (SolidWorksSetup.exe**). Do not run the setup file until Step 8.**

STEP 3: Open the active SolidNetwork License Manager Server and make sure all users have logged off of SolidWorks and all borrowed licenses have been returned

STEP 4: On the Server Admin Tab, select **Stop**

STEP 5: Choose **Modify** and Transfer a Software License **'Automatically over the Internet'**

STEP 6: Close the SNL

STEP 7: **Uninstall** the SolidNetwork License Manager program

STEP 8: Right-Click SolidWorksSetup.exe and select **'Run as administrator'**, unzip the file to start the Installation Manager

STEP 9: Select **Server Products** and check the **'Install SolidNetworkLicense Manager'** box, complete the installation

STEP 10: Open the new SolidNetwork License Manager and select '**Yes'** to activate now

STEP 11: Confirm your firewall and port settings

STEP 12: Select all of your serial numbers and **activate 'Automatically over the Internet'**

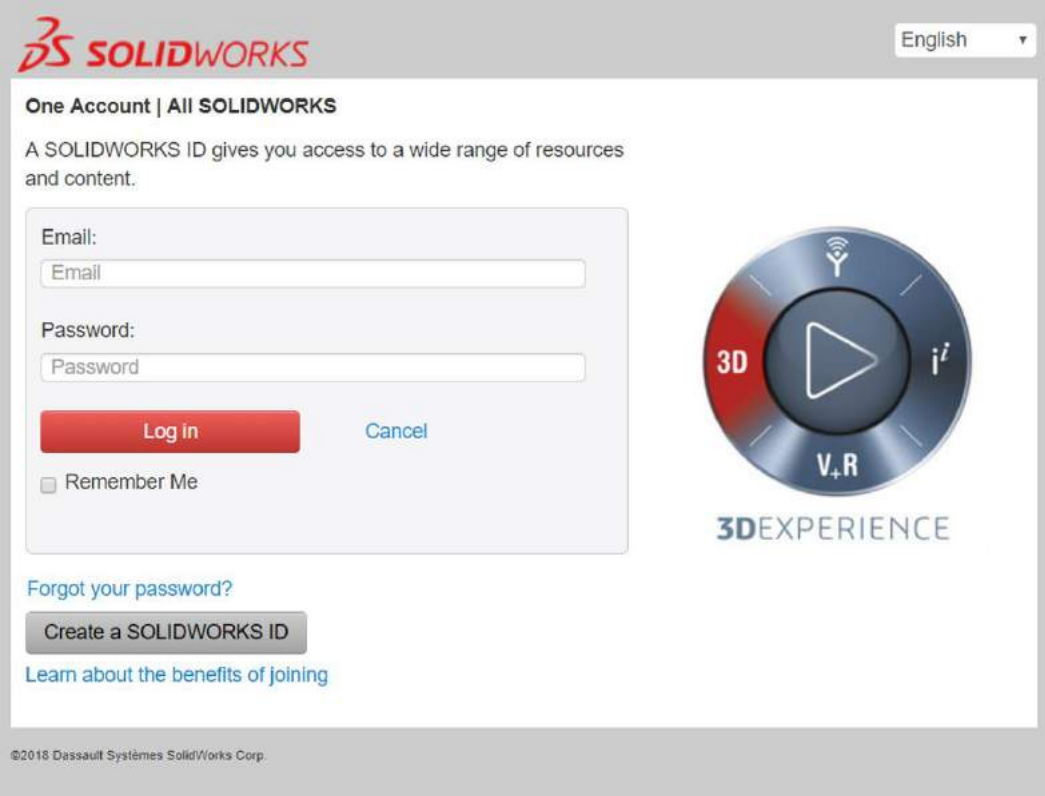**STEP 13:** **Start** the License Server

This guide will take you step by step through the process of updating your SolidNetWork License Manager (SNL) on your **server or host computer**. The SNL is required to be upgraded to match the most recent version of the SolidWorks Client Installations. In this guide we will **download** the most recent SNL update, **uninstall and deactivate** the active SolidNetWork License Manager, **install** the most recent version of the SNL, then **reactivate** the SNL.

*Note: To eliminate the chance of activation errors in the following steps, **do not use remote access** to the server. SolidWorks also requires a **reboot of the server** to complete process.

Part 1: Download Files

*Note: This section is to make sure we have the necessary file dowloaded before uninstalling the active SNL to reduce downtime

STEP 1: Login to the SolidWorks Cutemer Portal: https://customerportal.solidworks.com/

STEP 2: Navigate to Downloads and Updates and select the desired SolidWorks version.

STEP 3: Read the Download Terms and hit Accept Agreement & Continue.
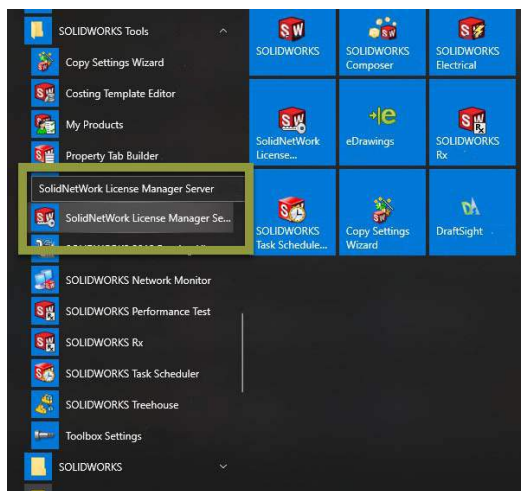
STEP 4: Select '**Download**'

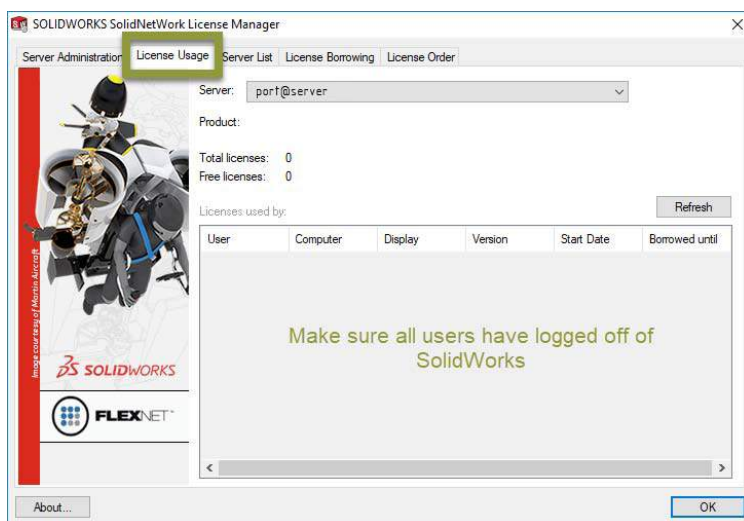**STEP 5:** Save the file, but **do not** run until Part 3
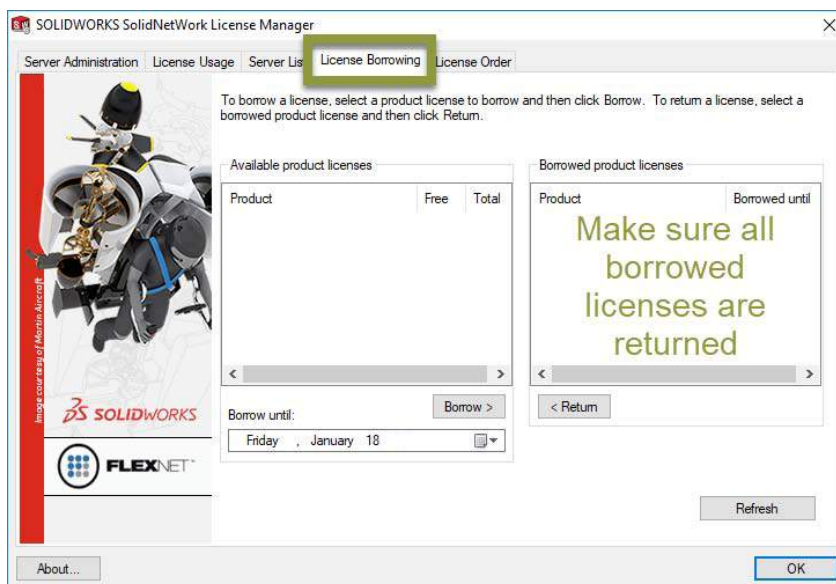
Part 2: Uninstallation

STEP 1: Browse to SolidNetWork License Manager from Start menu > All Programs > SolidWorks Tools >
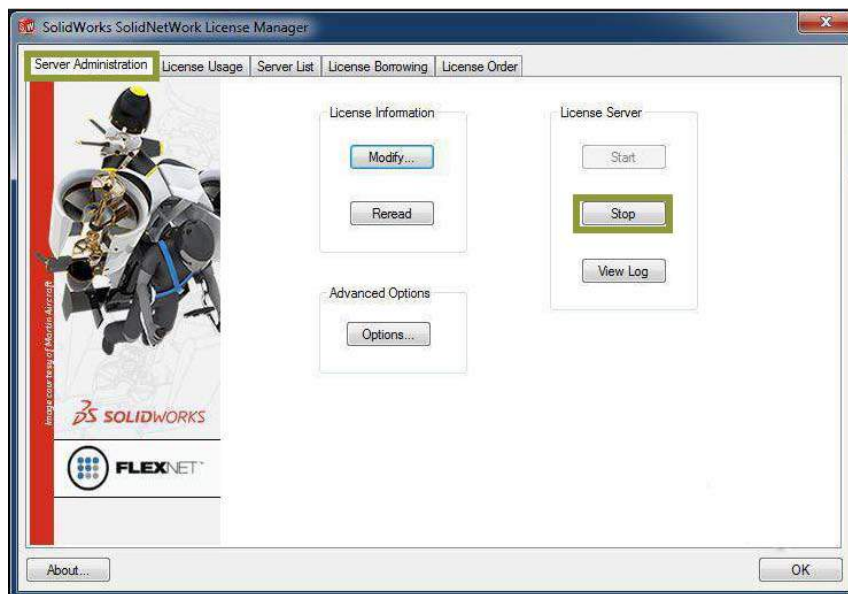**SolidNetWork License Manager Server**

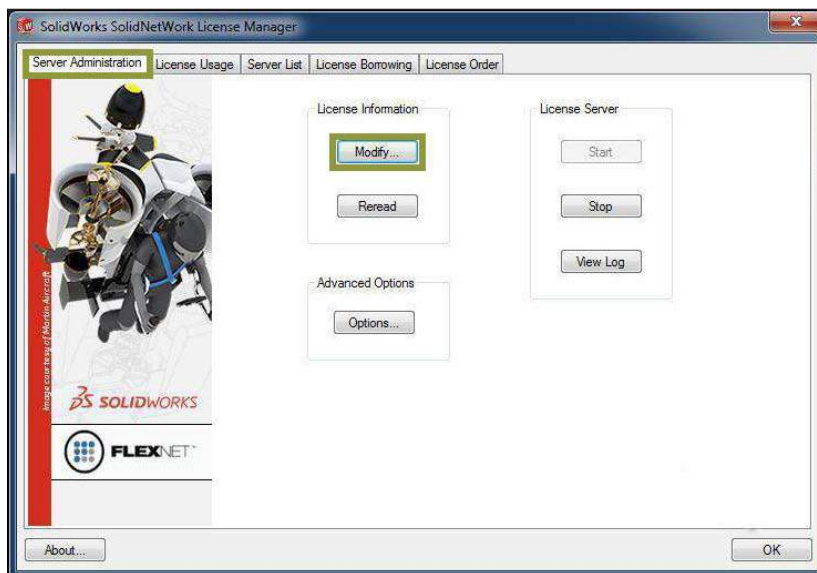**STEP 2:** Select the **License Usage Tab** and make sure all licenses are free.

STEP 3: Select the License Borrowing Tab and make sure all licenses have been returned
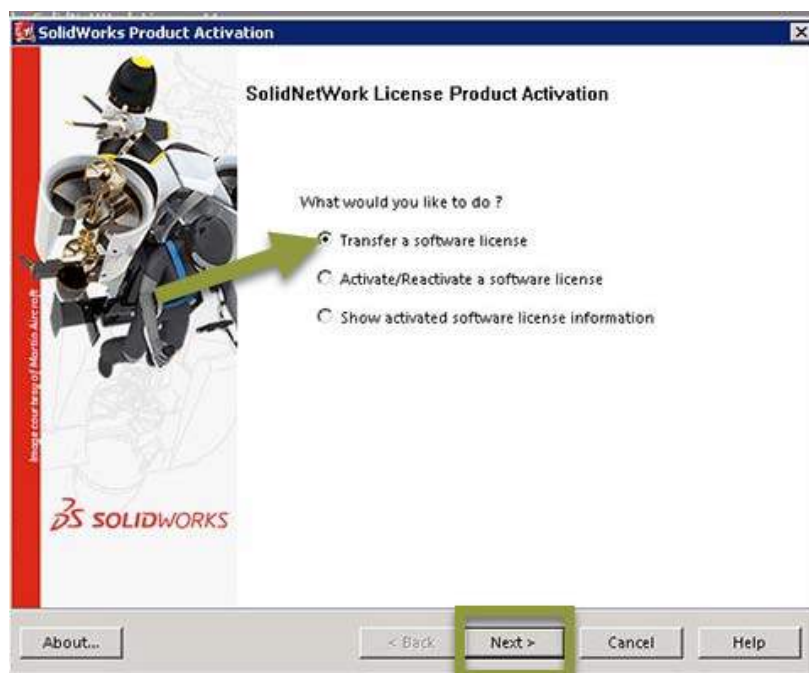

STEP 4: On the Server Admin Tab, select **Stop**

STEP 5: Choose **Modify** to begin the license transfer (Back to SW's Servers).
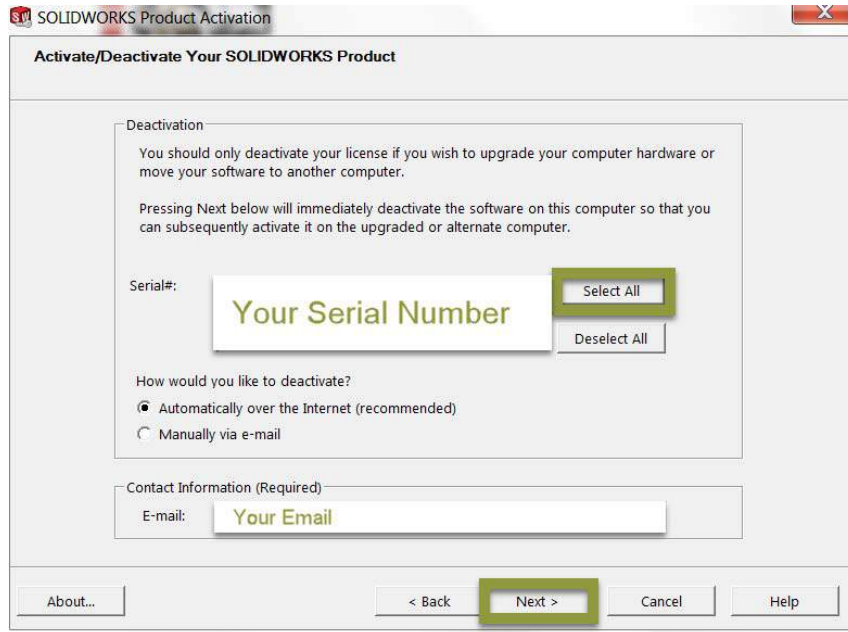

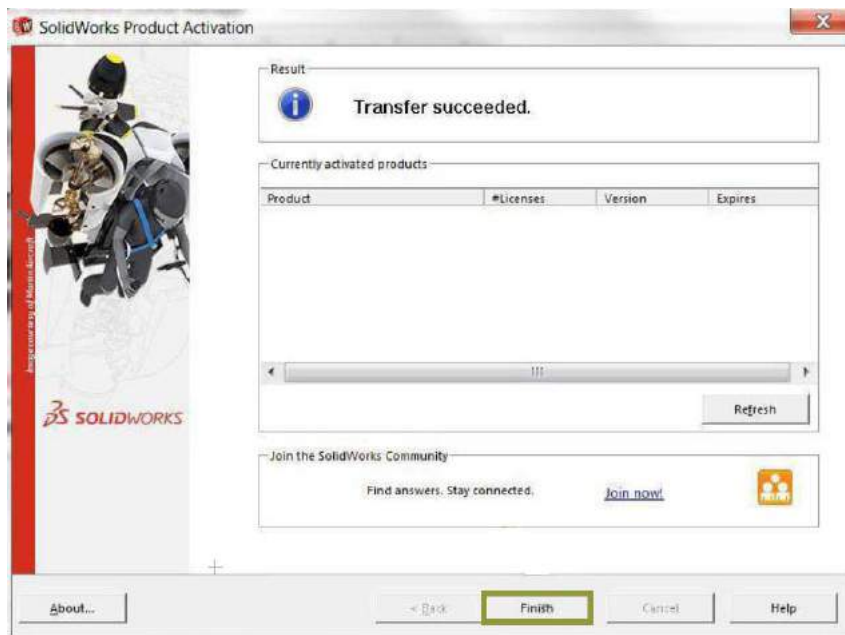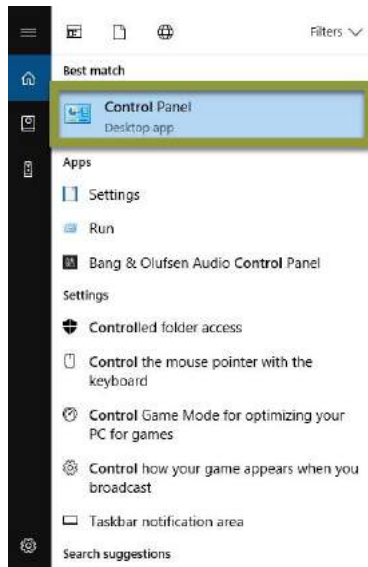**STEP 6:** Choose **Transfer a software license** and click **Next**.

STEP 7: Enter your email address, select all of the serial numbers, and click Next.

STEP 8: Upon successful transfer choose Finish to complete and close the SNL (If transfer fails, repeat steps 5-7).
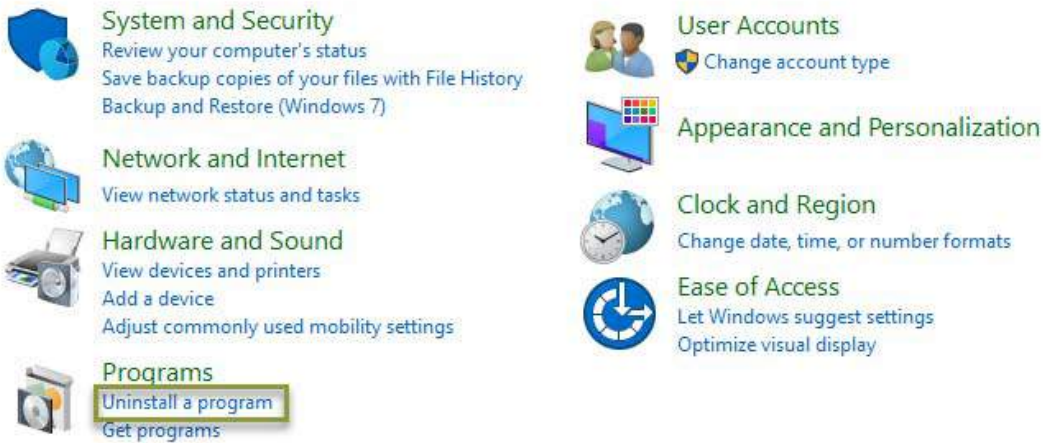
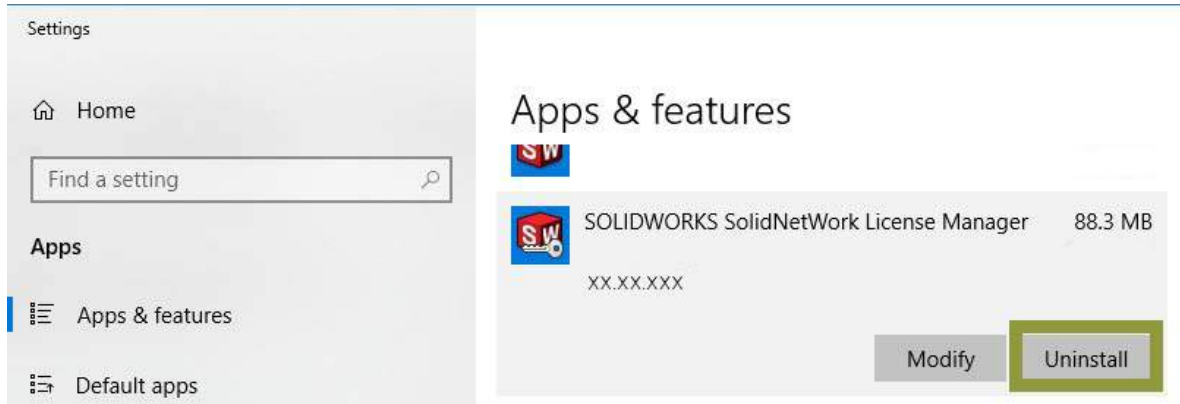**STEP 9:** Navigate to your Start menu and click **Control Panel**.

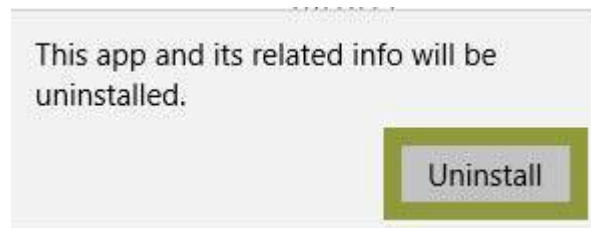**STEP 10:** From the Control Panel select **Uninstall a program**.
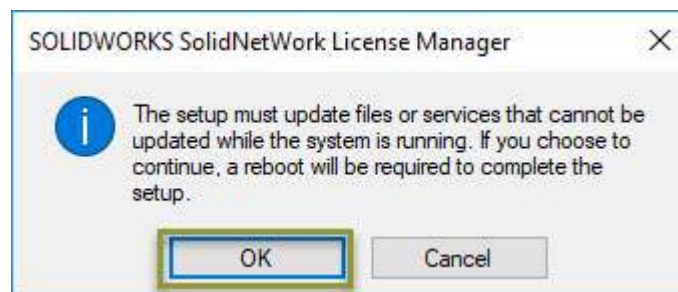
STEP 11: Choose **SolidNetWork License Manager** and select **Uninstall**.

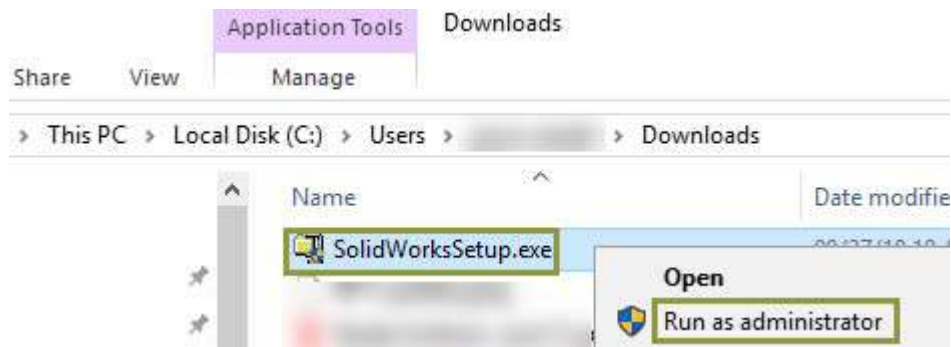**STEP 12:** Select **Uninstall** when prompted for confirmation.

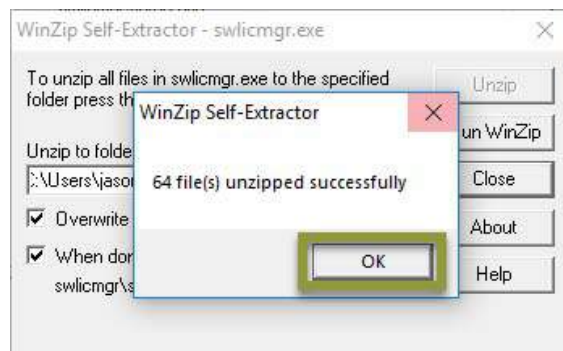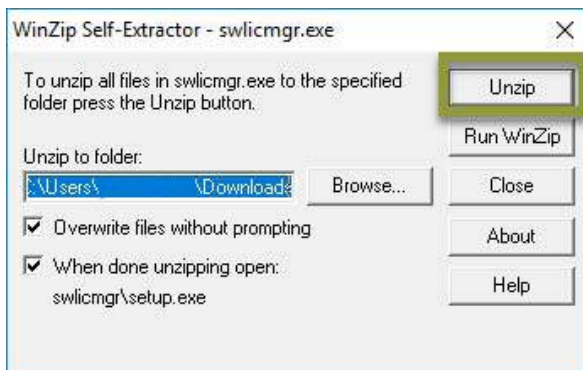**STEP 13:** Click **OK** when reboot window opens (a reboot is necessary)

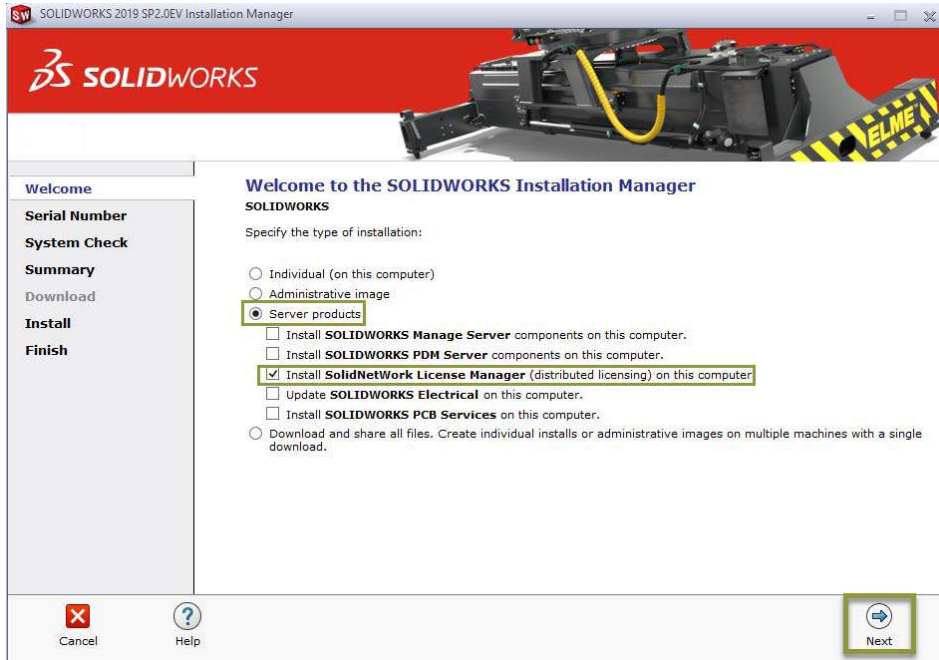# Part 3: Install updated version of SNL license Manager

STEP 1: Browse to your Download folder (or folder where file was saved) and Right-Click **SolidWorksSetup.exe** and select 'Run as administrator'
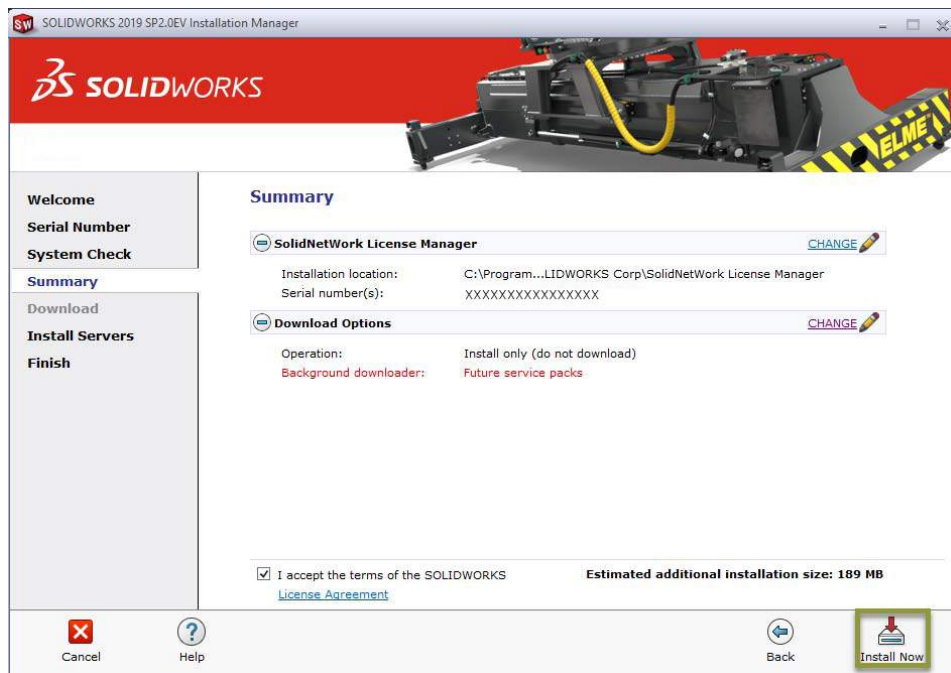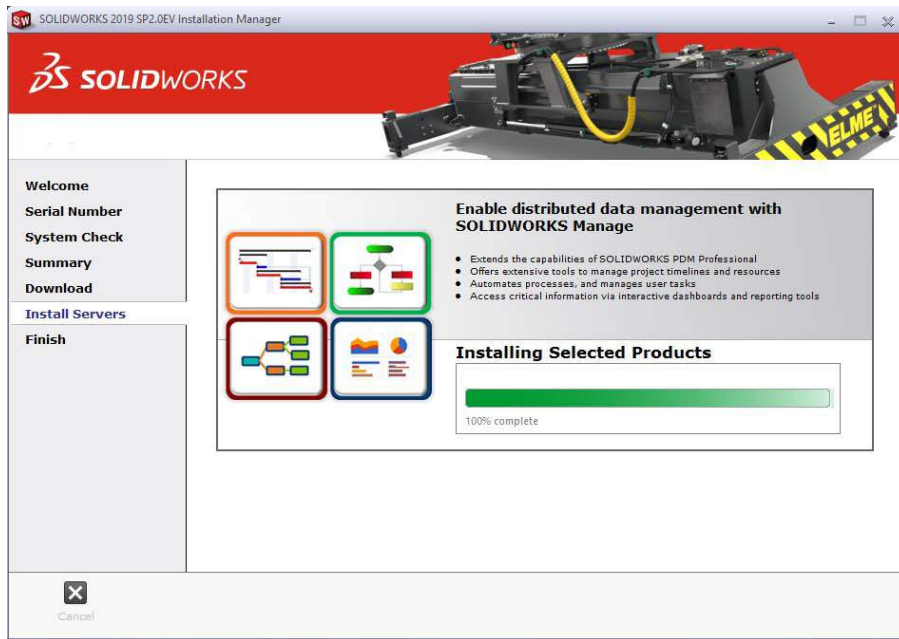
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STEP 2: Unzip the file.

STEP 3: Select **Server Products** and check the 'Install **SolidNetworkLicense Manager**' box, click Next
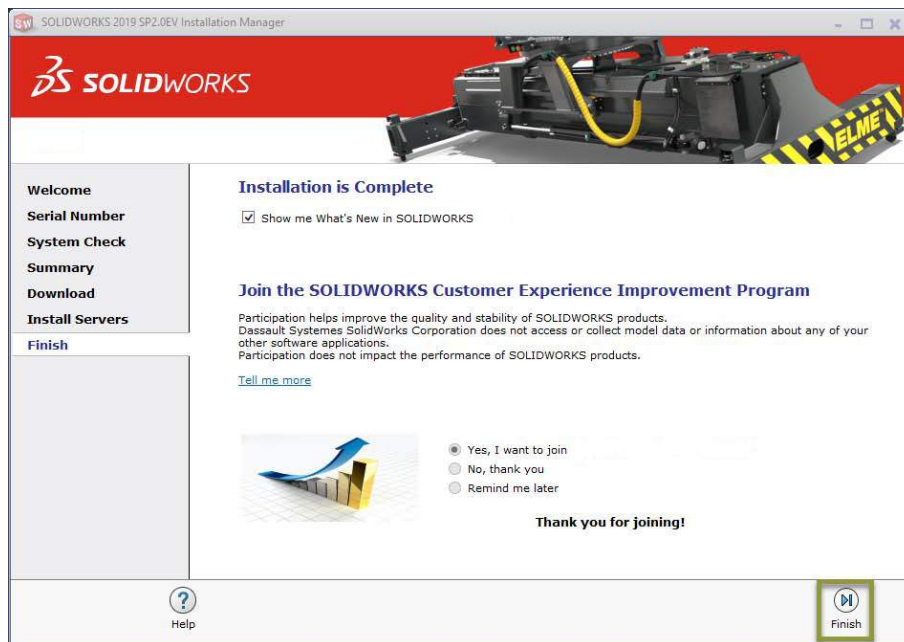

STEP 4: Select 'Install Now'
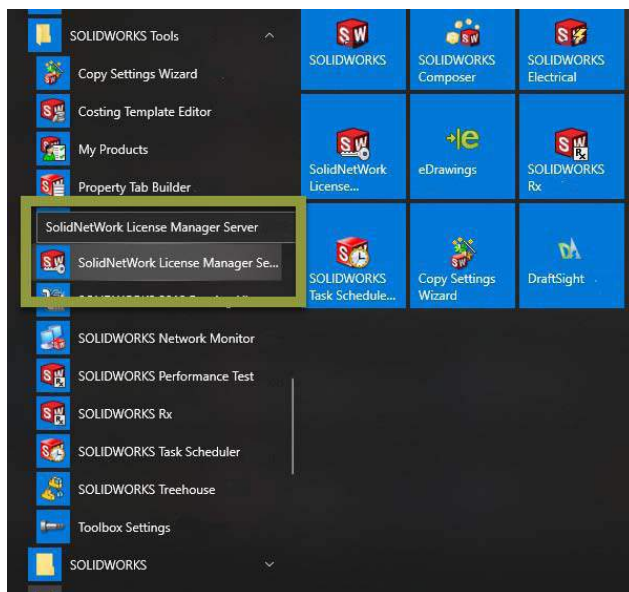
STEP 5: The IM will Install the update SNL
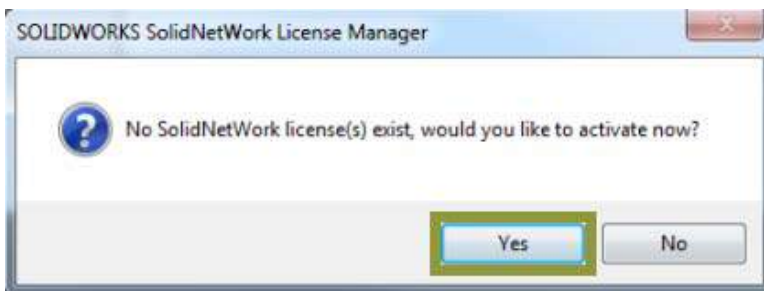

STEP 6: Select Finish

Part 4: Activate License Manager
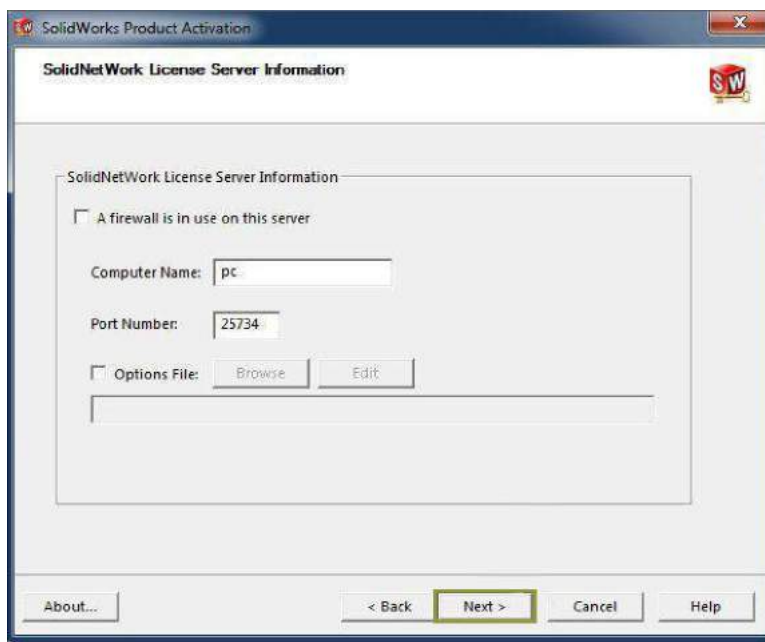
STEP 1: Browse to the Start Menu< SolidWorks Tools< open the **SolidNetwork License Manager Server**
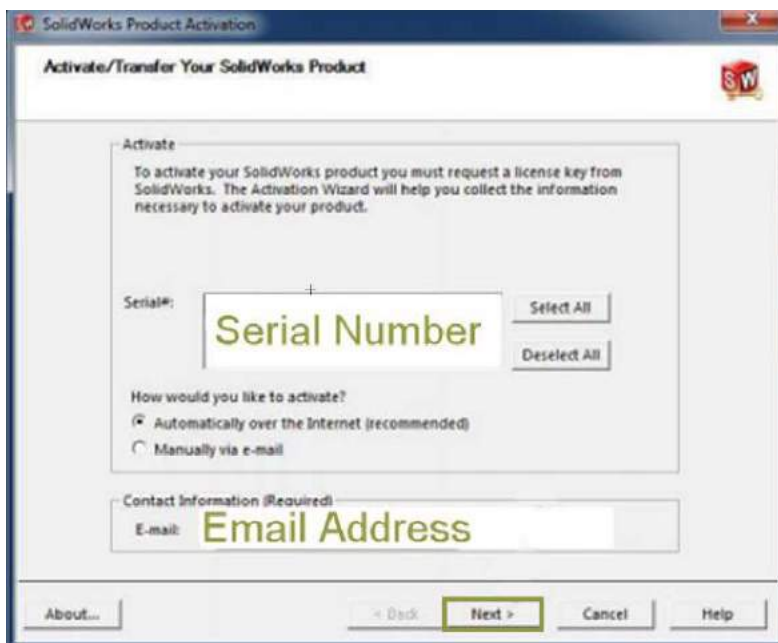.

STEP 2: Select **Yes** to activate

STEP 3: Check the Firewall box if one is in use, make sure port/server are correct, then click **Next** to continue.

STEP 4: Select all serial numbers, input email address, check 'Automatically over the Internet', select **Next**.

STEP 5: Upon successful activation choose **Finish**.

STEP 6: Start the License Server back up if necessary and select **OK**.